

# PU-Products, LLC

## Warranty on “American Outdoors” Coolers

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Our warranty program works like this.

We will replace the liner or the main compartment zipper for the life of your cooler. If the problem happens in the first year we will pay for the shipping back, so save your receipt. We cannot replace any outer pocket zippers, see note on next page.

If your cooler is over a year old, you will have to enclosed a Check for \$12.00 made out to **BEI.** This is the fee to ship it back.

If your cooler has either of these labels on it, send it to:



***American Outdoors / Att: REPAIRS  
3030 E Meadows Blvd  
Mesquite, TX 75150***

If your cooler has this label on it, send it to:



***American Outdoors / Att: REPAIRS  
509 North Smith Ave. Unit 107  
Corona, CA 92880***

➤ **If your cooler does not have a tag on it, please call us at (800) 335-5208**

Include your return address and what you need fixed by filling out the information on the next page.

**Return form next page.....**

## RETURN FORM INSERT

1. Please make sure the cooler is dry before you send it, we don't like fixing **wet** coolers!!
2. If you have any questions simply call us or [contact us](#).
3. You can reach our customer service line at 1-800-336-5208

**(Note: We can only fix the top zipper that closes the cooler. Any pockets that are on the 12 deluxe, 24 deluxe, 12 pack, 24 pack or backpack coolers cannot be fixed)**

1. **To include this sheet in the box**
2. **Make a copy for yourself**
3. **Include a copy of your receipt**
4. **Include a check for \$12 if over a year old.**
5. **Ship via Fed Ex Ground, UPS, DHL or US Mail.**

Describe the problem here: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Your Name: \_\_First\_\_\_\_\_ Last\_\_\_\_\_

Address: \_\_\_\_\_

State: \_\_\_\_\_ ZipCode \_\_\_\_\_ Home Phone: \_\_\_\_\_

Email Address: \_\_\_\_\_

All your information will be kept private and confidential.